



Care Quality Commission

The Care Quality Commission is the independent regulator of all health and social care services in England.

Its job is to make sure that care provided by hospitals, dentists, ambulances, care homes and elsewhere meets the national standards of quality and safety. The CQC is funded through a combination of registration fee income and government grant-in-aid.

The Commission began operating on 1st April 2009 as the independent regulator of health and social care in England. It replaced three earlier commissions; the Healthcare Commission, the Commission for Social Care Inspection and the Mental Health Act Commission.

From **1st April 2013**, the Commission will also regulate activities provided by GP Surgeries. There are 28 essential standards, 16 of which the Commission

will focus on when reviewing our services. They are;

- Respecting and involving people who use the service
- Consent to care and treatment
- Care and welfare of people who use the service
- Meeting nutritional needs
- Co-operating with other providers
- Safeguarding people who use services, from abuse
- Cleanliness and infection control
- Management of medicines
- Safety & suitability of premises
- Safety, availability and suitability of equipment
- Requirements relating to workers
- Staffing
- Supporting workers
- Assessing and monitoring the quality of services
- Complaints
- Record keeping

To comply with these standards the aims & objectives of our service are

1. To deliver safe, appropriate, high quality healthcare services, to our patients, involving them in decision making about their care and treatment.
2. To offer advice, screening and support to promote well being and the prevention of disease.
3. To provide these activities in an environment which is comfortable, clean, infection free and safe.
4. To provide these services through a team (both clinical and non clinical) that have the competencies and motivation to deliver the services at a level that we would expect to receive ourselves.
5. To involve (through referral) other professionals in the care of our patients where it is in the patients best interest.
6. To operate on a financially sound basis and in accordance with legislative requirements.
7. As a teaching hub, train and educate future Doctors and clinicians via participation in recognised teaching schemes.



Heathgate Medical Practice

Statement of Purpose

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